

# Public Document Pack



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7 March 2017

Dear Councillor

NOTICE IS HEREBY GIVEN THAT a meeting of the **SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE** will be held in the Council Chamber at these Offices on Wednesday 15 March 2017 at 6.00 pm when the following business will be transacted.

Members of the public who require further information are asked to contact Rebecca Brough on (01304) 872304 or by e-mail at [rebecca.brough@dover.gov.uk](mailto:rebecca.brough@dover.gov.uk).

Yours sincerely

A handwritten signature in black ink, appearing to be "Nicky", written over a white background. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Chief Executive

Scrutiny (Community and Regeneration) Committee Membership:

L A Keen (Chairman)  
P J Hawkins (Vice-Chairman)  
T A Bond  
P M Brivio  
P I Carter  
G Cowan  
N Dixon  
R J Frost  
M J Ovenden  
G Rapley

AGENDA

1 **APOLOGIES**

To receive any apologies for absence.

2 **APPOINTMENT OF SUBSTITUTE MEMBERS**

To note appointments of Substitute Members.

3 **DECLARATIONS OF INTEREST** (Page 4)

To receive any declarations of interest from Members in respect of business to be transacted on the agenda.

4 **MINUTES** (Pages 5 - 10)

To confirm the attached Minutes of the meeting of the Committee held on 18 January 2017.

5 **PUBLIC SPEAKING**

Please note that in accordance with the agreed Protocol for Public Speaking at Overview and Scrutiny, the right to speak does not apply to any items on the agenda.

The right of the public to speak does not apply to the following agenda items: Apologies, Appointment of Substitute Members, Declarations of Interest, Minutes, the Forward Plan, the Scrutiny Work Programme, any agenda item that is not accompanied by a written report and items that are exempt business.

6 **ISSUES REFERRED TO THE COMMITTEE BY COUNCIL, CABINET, SCRUTINY (POLICY AND PERFORMANCE) COMMITTEE OR ANOTHER COMMITTEE**

There are no items for consideration.

7 **ITEMS CALLED-IN FOR SCRUTINY OR PLACED ON THE AGENDA BY A MEMBER OF THE COMMITTEE, ANY INDIVIDUAL NON-EXECUTIVE MEMBERS OR PUBLIC PETITION**

(a) Items placed on the agenda by a Member of the Committee or any individual Non-Executive Member

Any individual Councillor may request that a matter is placed on the agenda of one of the Council's Overview and Scrutiny Committees.

There are no items for consideration.

(b) Call-In

Executive Decisions may be called-in by the Chairman or Spokesperson of the Scrutiny (Policy and Performance) Committee or any three non-executive members. Call-Ins are heard by the Scrutiny (Policy and Performance) Committee unless it decides to refer the matter to the Scrutiny (Community and Regeneration) Committee.

There are no items for consideration.

(c) Public Petitions

There are no items for consideration.

8 **NOTICE OF FORTHCOMING KEY DECISIONS** (Pages 11 - 14)

It is intended that Members should use the Notice of Forthcoming Key Decisions to

identify topics within the remit of the Committee for future scrutiny.

9 **SCRUTINY WORK PROGRAMME** (Pages 15 - 17)

It is intended that the Committee monitor and prioritise its rolling work programme.

10 **SOUTHERN WATER** (Page 18)

To consider the responses of Southern Water to the Key Questions set by the members of the Committee.

**Access to Meetings and Information**

- Members of the public are welcome to attend meetings of the Council, its Committees and Sub-Committees. You may remain present throughout them except during the consideration of exempt or confidential information.
- All meetings are held at the Council Offices, Whitfield unless otherwise indicated on the front page of the agenda. There is disabled access via the Council Chamber entrance and a disabled toilet is available in the foyer. In addition, there is a PA system and hearing loop within the Council Chamber.
- Agenda papers are published five clear working days before the meeting. Alternatively, a limited supply of agendas will be available at the meeting, free of charge, and all agendas, reports and minutes can be viewed and downloaded from our website [www.dover.gov.uk](http://www.dover.gov.uk). Minutes are normally published within five working days of each meeting. All agenda papers and minutes are available for public inspection for a period of six years from the date of the meeting.
- If you require any further information about the contents of this agenda or your right to gain access to information held by the Council please contact Rebecca Brough, Team Leader - Democratic Support, telephone: (01304) 872304 or email: [rebecca.brough@dover.gov.uk](mailto:rebecca.brough@dover.gov.uk) for details.

**Large print copies of this agenda can be supplied on request.**

**Declarations of Interest**

Disclosable Pecuniary Interest (DPI)

Where a Member has a new or registered DPI in a matter under consideration they must disclose that they have an interest and, unless the Monitoring Officer has agreed in advance that the DPI is a 'Sensitive Interest', explain the nature of that interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a DPI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation permitting them to do so. If during the consideration of any item a Member becomes aware that they have a DPI in the matter they should declare the interest immediately and, subject to any dispensations, withdraw from the meeting.

Other Significant Interest (OSI)

Where a Member is declaring an OSI they must also disclose the interest and explain the nature of the interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a OSI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation to do so or the meeting is one at which members of the public are permitted to speak for the purpose of making representations, answering questions or giving evidence relating to the matter. In the latter case, the Member may only participate on the same basis as a member of the public and cannot participate in any discussion of, or vote taken on, the matter and must withdraw from the meeting in accordance with the Council's procedure rules.

Voluntary Announcement of Other Interests (VAOI)

Where a Member does not have either a DPI or OSI but is of the opinion that for transparency reasons alone s/he should make an announcement in respect of a matter under consideration, they can make a VAOI. A Member declaring a VAOI may still remain at the meeting and vote on the matter under consideration.

Note to the Code:

Situations in which a Member may wish to make a VAOI include membership of outside bodies that have made representations on agenda items; where a Member knows a person involved, but does not have a close association with that person; or where an item would affect the well-being of a Member, relative, close associate, employer, etc. but not his/her financial position. It should be emphasised that an effect on the financial position of a Member, relative, close associate, employer, etc OR an application made by a Member, relative, close associate, employer, etc would both probably constitute either an OSI or in some cases a DPI.

Minutes of the meeting of the **SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE** held at the Council Offices, Whitfield on Wednesday, 18 January 2017 at 6.00 pm.

Present:

Chairman: Councillor L A Keen

Councillors: P J Hawkins  
T A Bond  
P M Brivio  
P I Carter  
N Dixon  
R J Frost  
S Hill  
M J Ovenden  
G Rapley

Also present: Councillor M Hill – Cabinet Member for Community Services (Kent County Council)  
Mr N Baker – Head of Integrated Youth Services (Kent County Council)

Officers: Team Leader – Democratic Support  
Democratic Support Officer

70 APOLOGIES

There were no apologies for absence received from Members.

71 APPOINTMENT OF SUBSTITUTE MEMBERS

There were no substitute Members appointed.

72 DECLARATIONS OF INTEREST

There were no declarations of interest made by Members.

73 MINUTES

The Minutes of the meeting of the Committee held on 14 December 2016 were approved as a correct record and signed by the Chairman.

74 PUBLIC SPEAKING

The Team Leader – Democratic Support advised that no members of the public had registered to speak on items on the agenda to which the public speaking protocol applied.

75 ISSUES REFERRED TO THE COMMITTEE BY COUNCIL, CABINET, SCRUTINY (POLICY AND PERFORMANCE) COMMITTEE OR ANOTHER COMMITTEE

There were no items of business to consider.

76 ITEMS CALLED-IN FOR SCRUTINY OR PLACED ON THE AGENDA BY A MEMBER OF THE COMMITTEE, ANY INDIVIDUAL NON-EXECUTIVE MEMBERS OR PUBLIC PETITION

There were no items of business to consider.

77 NOTICE OF FORTHCOMING KEY DECISIONS

The Team Leader – Democratic Support presented the Notice of Forthcoming Key Decisions to the Committee for its consideration.

RESOLVED: That the Notice of Forthcoming Key Decisions be noted.

78 SCRUTINY WORK PROGRAMME

The Team Leader – Democratic Support presented the Scrutiny Work Programme to the Committee for its consideration.

Members agreed to move the Crime and Disorder update scheduled for March to April to allow Southern Water to attend and answer questions from Members in respect of flooding in Deal. Southern Water would be asked to provide written answers to Members questions in advance of the meeting.

RESOLVED: That the Work Programme be noted subject to the Crime and Disorder update being re-scheduled to April to allow for Southern Water to attend the meeting of the Committee in March.

79 YOUTH SERVICES IN THE DOVER DISTRICT

The Chairman welcomed Councillor M Hill, the Kent County Council Cabinet member for Community Services and Mr N Baker, Head of Integrated Youth Services to the meeting who had accepted the invitation from the Committee to answer questions in respect of Youth Services in the Dover District.

**Budget**

Q1. WHAT IS TOTAL KCC YOUTH SERVICES BUDGET FOR DDC DISTRICT UNDER THE NEW CONTRACTS FOR THE NEXT FINANCIAL YEAR FOR KCC DIRECTLY PROVIDED YOUTH SERVICES AND THE COMMISSIONED ONES?

The budget for the in-house youth service offer in Dover for 2017/18 had not yet been set although the 2016/17 budget for Dover was £219,800.

In partnership with Kent County Council (KCC) and Dover District Council (DDC), Pie Factory were appointed as the new commissioned youth work provider for the district in December 2016 and as a result there was no comparable 2016/17 figure. However, Members were advised that the full year budget for Dover from 2017/18 would be £99,980.40.

Whilst the majority of local authorities in the country no longer operated a youth service, Kent had maintained the youth service provision. The commission providers had been awarded a 5 year contract.

Members requested that the total countywide figure for youth service funding and how this funding was allocated by district, including Dover, be provided to the committee for comparison.

Q2. WHAT CHANGE IS THIS ON THE PREVIOUS YEAR?

The 2015/16 budget for the in-house youth services in Dover was £214,400.

The 2015/16 budget for commissioned youth services in Dover was £98,724.

The committee was advised that only one provider had tendered for the youth services contract in Dover and were unsuccessful. As a result, other successful providers in neighbouring authorities were invited to bid for the tender and Pie Factory were awarded the contract.

Q3. HOW IS THIS BUDGET SPLIT BETWEEN DOVER, DEAL, SANDWICH, AYLESHAM, AND OTHER RURAL LOCATIONS?

The budget was not split on a geographical basis. The Youth Hub Delivery Manager was responsible for determining how the resources were allocated across the district based on the need identified through sources such as: KCC, DDC and the Police. The Youth Hub Delivery Manager was also responsible for ensuring resources were not duplicated across the district.

It was recognised that youth service was a vital service for all youths from all different backgrounds and should be open access to all. To ensure the service delivered was right, service users were consulted and the Youth Forum would also help to provide input into the delivery of the service.

It was suggested by some Members that there was an unfair distribution of the service and argued that there was more provision in Deal than some other areas in more need, such as Dover and rural areas. Members were advised that other youth services were offered within schools and churches and were not funded by KCC. KCC youth services could not be available within every community and priorities had to be made.

Q4. HOW CAN KENT COUNTY COUNCIL JUSTIFY A CUT OF ABOUT A THIRD IN AYLESHAM WHEN THE POPULATION IS SET TO INCREASE BY AROUND 2400 PEOPLE WITH THE NEW 1200 HOUSES DEVELOPMENT?

The Committee agreed that this question had been covered in a previous answer.

### **Youth Services**

Q5. WHAT YOUTH SERVICES ARE BEING PROVIDED IN THE DOVER DISTRICT?

AS PART OF ANSWERING THE QUESTION, PLEASE COULD THE PROGRAMME OF WEEKLY YOUTH ACTIVITIES (BOTH KENT COUNTY COUNCIL AND COMMISSIONED SERVICES) IN THE DOVER AREA BE PROVIDED TO THE COMMITTEE.

A timetable and list setting out the district offer was distributed to the Committee.

Q6. WHAT SERVICES ARE BEING PROVIDED IN ELVINGTON, EYTHORNE AND SHEPHERDSWELL?

A street based bespoke vehicle was used to support young people in Elvington every week. Whilst it was not always possible to find a suitable and willing facility to run youth centres out of, Councillor P M Brivio suggested that Pie Factory should approach the Elvington Community Centre to demonstrate the good work they do. It was noted that an Ofsted inspection that took place 5 years ago was very complimentary of the street based work.

With regard to the youth service provision in Sandwich, Councillor P I Carter advised that youth work ran out of 2 locations – Sandwich Technology School and the Phoenix Centre in Sandwich. Mr Baker advised that Sandwich had a jointly funded youth worker and would ask Pie Factory to look at the options available for the delivery of youth services in Sandwich, including non-financial support options for the Phoenix Centre.

Q7. PLEASE COULD YOU PROVIDE DETAILS ON THE "OUTREACH SERVICES" PROVIDED?

The Committee agreed that this question had been covered in a previous answer.

Q8. CAN INFORMATION BE PROVIDED ON THE YOUTH FORUM.

The Youth Forum was facilitated by adults and led by young people to scrutinise the youth service provision. Members of the Youth Forum were not elected although many were users of the youth services. Representatives from the Youth Forum made representations to the Youth Advisory Group (YAG). The YAG brought interested agencies together to discuss issues within the district and worked with KCC on how best to distribute the service.



Members requested that the contact details for the YAG and Youth Forums be provided to Members. The officer contact for the Dover Youth Hub in Deal was Erin Bell.

**Q9. WHAT IS THE STAFFING SITUATION OF COMMISSIONED SERVICE PIE FACTORY NOW THEY HAVE TAKEN ON THE DOVER SERVICES?**

Pie Factory had been delivering in Dover with 8 staff; 4 of whom were part of their core team and 4 were sessional youth workers. They had also taken on a volunteer from Footprints.

Pie Factory was also recruiting a team of creative youth workers with a focus on the Dover district.

**Service Performance Monitoring**

**Q10. WHAT ARE THE CRITERIA USED TO MEASURE EFFECTIVENESS OF CONTRACTOR SERVICES?**

Key Performance Indicators for the service were set out in Schedule 14 of the contract document and would be forwarded to Members.

Regular contract meetings for the Dover district would be led by Commissioning Officers and the outcomes of those meetings would be reported to KCCs Education and Young People Cabinet Committee twice a year.

**Q11. ARE THESE CRITERIA AND THE PERFORMANCE RESULTS AVAILABLE TO THE PUBLIC?**

Schedule 14 was part of the contract documentation that was sent to those who tendered for the service and was available to the public.

It was suggested that Pie Factory should be invited to a meeting of the Committee to discuss the service they provide. Councillor L A Keen asked that the Minutes of the YAG, which was an informal meeting and as a result the minutes of the meetings were not published on KCCs website, be circulated to the Committee by DDCs Community Engagement Officer.

**Q12. HAVE THERE BEEN MEASURABLE EFFECTS ON YOUNG PEOPLES' WELL-BEING, QUALIFICATIONS ATTAINMENT, CRIME/ANTI-SOCIAL BEHAVIOUR FIGURES OF THE CUTS IN YOUTH PROVISION OVER THE PAST FEW YEARS?**

There were no tangible measures relating to the general effects on young people although some work had been done on changes in young people's personalities and this information would be forwarded to Members.

**Q13. DO THE YOUTH WORKERS HAVE PROPER FORMS OF CONTRACT, OR ARE THEY ON ZERO HOURS?**

In-house and commissioned service staff were on annualised hours which were either permanent or fixed term contracts.

RESOLVED: For Kent County Council:

- (a) That Councillor M Hill and Mr N Baker be thanked for attending the meeting.
- (b) That a written copy of the answers to the questions be provided by Mr N Baker and distributed to the Committee.
- (c) That the total countrywide figure for youth service funding and how this is allocated by district (including Dover) for comparison, be provided to the Committee.
- (d) That KCC officers be asked to liaise with Pie Factory to look at the delivery of youth services in Sandwich and the feasibility of the Phoenix Centre, Sandwich being part of that delivery or whether non-financial support options could be provided to the Phoenix Centre.
- (e) That the contact details for KCC youth hub officers be provided and circulated to Members.
- (f) That a copy of Schedule 14 be provided to the Team Leader – Democratic Support and circulated to Members.
- (g) That Members would be provided with details on how youth service performance was measured.

For Dover District Council:

- (h) That it be recommended to the Cabinet that the Portfolio Holder for Skills, Training, Tourism, Voluntary Services and Community Safety engage with the Kent County Council commissioned provider, Pie Factory, in respect of the delivery of youth services in the Dover District.

The meeting ended at 7.55 pm.



# Notice of Forthcoming Key Decisions

[This updated version of the Notice supersedes all other versions issued in previous months]

Publication Date: 3 March 2017

## Notice of Forthcoming Key Decisions which will be made on behalf of the Council

Key Decisions 2016/17	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
1	Preparation of the Dover District Council Draft Community Infrastructure Levy Charging Schedule	3 December 2012 and dates to be confirmed
2	Neighbourhood Plans	June 2013 and ongoing (see entry)
3	Gypsy, Traveller and Travelling Showpeople Development Plan	This entry has been withdrawn as it will be included in the review of the Local Plan (see entry no. 36)
4	Dover Town Centre Regeneration: To consider progress on the Compulsory Purchase Order and any issues arising which may go beyond the scope of the resolutions incorporated in Minute CAB 87	8 September 2014/24 April 2015/7 March 2016 and ongoing
5	Approval of the award of a contract for the electrical re-wiring of Council-owned properties	This entry has been withdrawn
6	Revised Hackney Carriage and Private Hire Licensing Policy	1 February 2016 and 4 July 2016
7	To consider: a) the result of consultation on the extension of the Kingsdown Conservation Area boundary and b) the introduction of an Article 4 Direction	a) 29 February 2016 b) 5 September 2016
8	To seek approval for the implementation of the Indoor Sports Facility Strategy and support the work being undertaken to replace Dover Leisure Centre.	7 March and 4 July 2016
9	Approval of Housing Adaptations Policy	9 May 2016
10	To seek Cabinet approval for public consultation on draft Nelson Street, Deal Conservation Area Appraisal	5 September 2016 and 9 January 2017
11	Future provision of Grounds Maintenance Services	9 May 2016
12	Extension to fitness suite at Tides Leisure Centre, Deal	Project delayed pending appointment of new operator for Tides Leisure Centre
13	Parking Strategy Review	9 May and 5 September 2016
14	Approval of Fuel Poverty Strategy for Kent	5 September 2016
15	Review of Aylesham Village Expansion Development Agreement	7 November 2016

Key Decisions 2016/17	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
16	Approval to develop detailed plans for replacement of Dover Leisure Centre	25 July/20 September and 15 December 2016 (special Cabinet meetings) and 4 September 2017
17	Project approval for the refurbishment of Norman Tailyour House	5 September 2016
18	To agree the Council's requirements for the submission of financial viability assessments	20 March 2017 (Developer Contributions Executive Committee)
19	Authority Monitoring Report	1 March 2017
20	Statutory Brownfield Register	To be confirmed
21	Review of Tenancy Strategy and Tenancy Policy	October/November 2017
22	Approval of draft Waterloo Crescent, Dover Conservation Area Appraisal for public consultation	5 December 2016 and date to be confirmed
23	To seek approval for the introduction of fixed penalty notices and the level to be set for fly-tipping offences under Section 33 of the Environmental Protection Act 1990	7 November 2016
24	Approval for the continuation of 'Energy Deal', the Collective Energy Switching Scheme	7 November 2016
25	To implement a recycling reward scheme	5 December 2016
26	Council Tax Reduction Scheme	21 November 2016
27	To approve the cost and contractual arrangements with regard to access to Canadian Estate properties for installation of replacement uPVC windows and redecoration	5 December 2016
28	Agreement on levels of Fees and Charges for 2017/18	9 January 2017
29	Recommendation to Council of the draft 2017/18 Budget and Medium-Term Financial Plan 2017/18-2020/21 and approval by Cabinet of various delegations within the Budget	6 February and 1 March 2017
30	Thanet District Council Preferred Options Local Plan	20 March 2017
31	Canterbury City Council Local Plan (Proposed Main Modifications)	This decision will be taken between Cabinet meetings as there is a deadline of 24 March 2017 for consultation responses
32	To approve the award of a contract for the preparation of a planning application and an application for Scheduled Monument Consent for a Commonwealth War Memorial at Western Heights, Dover	Decision to be taken by Portfolio Holder for Environment, Waste and Planning - March 2017
33	Appropriation of Assets	1 March 2017
34	Award of 3-year contract for cleaning services (including public toilets)	6 February 2017

Key Decisions 2016/17	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
35	Award of 3-year contract for cleaning services for Council's Whitfield offices	6 February 2017
36	Review of Local Plan	1 March 2017 and dates to be confirmed
37	Property Acquisitions	Ongoing (decisions to be taken by Portfolio Holder for Corporate Resources and Performance)
38	Approval for public consultation on draft South Barracks Conservation Area Appraisal	8 May 2017 and date to be confirmed
39	To consider the results of public consultation on the Waterloo Crescent Conservation Area Appraisal and approve public consultation on proposed boundary extensions	3 April 2017 and dates to be confirmed
40	To consider the results of public consultation on the extension of the Nelson Street Conservation Area boundary and the introduction of an Article 4 Direction	8 May 2017 and date to be confirmed
41	Review of Parking Charges	3 April 2017
42	Approval to carry out health and safety works to Dover District Council street lights	3 April 2017
43	Approval to cease providing a face-to-face customer service function at Aylesham, Deal and Sandwich area offices	3 April 2017
44	Approval of revisions to the 2012 Housing Assistance Policy	8 May 2017
45	Approval of amended Dover District Council Events Policy and Land Hire Agreement	8 May 2017

- Note: (1) Key Decisions which are shaded have already been taken and do not appear in this updated version of the Notice of Forthcoming Key Decisions.
- (2) The Council's Corporate Management Team reserves the right to vary the dates set for consultation deadline(s) and for the submission of reports to Cabinet and Council in respect of Key Decisions included within this version of the notice. Members of the public can find out whether any alterations have been made by looking at the Council's website ([www.dover.gov.uk](http://www.dover.gov.uk)).

# OVERVIEW AND SCRUTINY WORK PROGRAMME 2016/17

## SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE

Month	Scrutiny (Community and Regeneration) Committee	Resource Implications for Scrutiny				Action
		Members	Officers (Corporate Expenditure unless otherwise stated)	Scrutiny Budget Expenditure		
				Projected	Actual	
May 2016	Water Drainage and Infrastructure (Whitfield)	Single Meeting	Head of Regeneration and Development Southern Water (External)	£0	£0	To receive representations in respect of the water drainage and infrastructure for Whitfield.
June 2016	No meeting held					
July 2016	Briefing Note on Role of Secretary of State in respect of Fracking Applications	Single Meeting	Team Leader – Democratic Support	£0	£0	To consider the update report.
	Regeneration Update	Single Meeting	Head of Inward Investment	£0	£0	To receive an update on regeneration activity in the district. [This date is provisional and subject to change depending on other topics.]
August 2016	No meeting scheduled					
September 2016	Project Approval for the Refurbishment of Norman Tailyour House	Single Meeting	Director of Finance, Housing and Community	£0	£0	To consider the report.
	Key Question Setting – East Kent Housing and Planning Enforcement	Single Meeting	Team Leader – Democratic Support	£0	£0	To set key questions.

Month	Scrutiny (Community and Regeneration) Committee	Resource Implications for Scrutiny				Action
		Members	Officers (Corporate Expenditure unless otherwise stated)	Scrutiny Budget Expenditure		
				Projected	Actual	
October 2016	Enforcement and Monitoring of Planning Conditions	Single Meeting	Head of Regeneration and Delivery	£0	£0	To receive an update on the enforcement and monitoring of planning conditions.
November 2016	Aylesham Village Expansion – Update and Deed of Variation	Single Meeting	Chief Executive	£0	£0	To consider the report.
	East Kent Housing	Single Meeting	Chief Executive, East Kent Housing	£0	£0	To receive an update from East Kent Housing. Key questions to be set
December 2016	Southern Water	Single Meeting	Southern Water (External)	£0	£0	To receive a written update from Southern Water on flooding and infrastructure. Due to scheduling problems Southern Water representatives will be attending in person at the January 2017 meeting.
	Enforcement and Monitoring of Planning Conditions	Single Meeting	Chief Executive	£0	£0	To finish the key questions raised at the meeting held on 12 October 2016.
January 2017	Site Visit to the DTIZ	Single Meeting	Head of Inward Investment	£0	£0	To undertake a site visit to the DTIZ.
	Youth Services	Single Meeting	To be determined	£0	£0	To meet with Cllr Mike Hill (KCC Cabinet Member for Community Services) and Mr Nigel Baker (KCC) as well as service providers to discuss youth services in the Dover District.
February 2017	<b>Meeting Cancelled</b>					



Month	Scrutiny (Community and Regeneration) Committee	Resource Implications for Scrutiny				Action
		Members	Officers (Corporate Expenditure unless otherwise stated)	Scrutiny Budget Expenditure		
				Projected	Actual	
March 2017	Southern Water	Single Meeting	Southern Water (External)	£		To receive an update from Southern Water on flooding and infrastructure. <b>[Key Questions to be set]</b>
April 2017	Crime and Disorder Update	Single Meeting	Head of CCTV, Parking and Community Safety	£		To receive one of two annual updates on crime and disorder. [This date is provisional and subject to change depending on other topics.]
Feb-Apr 2017	Review of Tenancy Strategy and Tenancy Policy	Single Meeting	Director of Finance, Housing and Community	£		To consider the report. [Selected from the Forward Plan]
May 2017	Registered Social Landlord Briefing	Single Meeting	Waiting for confirmation of attendees and dates	£		To invite RSL's in the area to a meeting to discuss member engagement. [Date to be confirmed]

**The Committee is asked to agree the inclusion of the following items in its work programme with dates to be determined by Democratic Support.**

April 2017	South Eastern Trains	Single Meeting	Waiting for confirmation of attendees and dates	£		To invite representatives from Trade Unions and Southern Trains to answer questions from the Committee. [Date to be confirmed. Awaiting Trade Union contact details.]
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**The following items are included within the Forward Plan and have been identified for inclusion within the Work Programme**

Tbc	Community Infrastructure Levy Update	Single Meeting	Head of Regeneration and Development	£0		Item identified from the Notice of Forthcoming Key Decisions. Date yet to be determined.
tbc	Gypsy, Traveller and Travelling Showpeople Development Plan	Single Meeting	Head of Regeneration and Development	£0		Item identified from the Notice of Forthcoming Key Decisions. Date yet to be determined.



## Scrutiny (Community & Regeneration) Committee

Wednesday 15 March 2016 at 6.00pm

### Key Questions for Southern Water

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#### Water Meters

- Q1. Can you please advise the number of complaints in the last 12 months in respect of water meter readings in the Dover District and how has this figure changed from the previous year?

#### Infrastructure

- Q2. The literature given to residents states that the householder is responsible for the pipe connection between the water meter and the house. How can the resident be responsible for a pipe between the water meter and the house holders boundary? The householder does not own the land, did not lay the pipe under the land and had no say as to the position of the water meter.

#### Flooding in Deal

- Q3. Can Southern Water give an assurance that since the suspected cause of the flooding in Albert Road Deal is known and the money that has been spent on the pumping station that there will be no flooding in this area as a result of their drainage system?

#### Whitfield Development

- Q4. Where are Southern Water in so far as their system for disposal of foul waste from the Whitfield Urban Expansion is concerned and at what point in terms of numbers of occupied new homes will Southern Water upgrade the existing systems?

On Saturday 31st December 2016, sewage washed into Phase 1a at Sandwich Road as the pump had failed yet again and tankers were called in and a pipe burst up Sandwich Road pouring raw sewage everywhere. Plus there is an overflow tank which is connected to the pumping station which regularly overflows and spews raw sewage all over the site and it is my understanding that this tank has no cover, so if the system is already failing when only a fraction of the homes have been built when are Southern Water going to upgrade that part of the system.